Temperature and filling level sensor

Original operating manual

Series
HFT
HFT Flex

We reserve the right to make technical changes.

Read carefully before use.
Save for future use.

CE

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1 About this document

This manual

- is part of the equipment

- applies to all series referred to

- describes safe and proper operation during all operating phases

1.1 Target groups

Operating company

- Responsibilities:
  - Always keep this manual accessible where the device is used on the system.
  - Ensure that employees read and observe this document, particularly the safety instructions and warnings, and the documents which also apply.
  - Observe any additional country-specific rules and regulations that relate to the system.

Qualified personnel, fitter

- Mechanics qualification:
  - Qualified employees with additional training for fitting the respective pipework.

- Electrical qualification:
  - Qualified electrician

- Transport qualification:
  - Qualified transport specialist

- Responsibility:
  - Read, observe and follow this manual and the other applicable documents, especially all safety instructions and warnings.

1.2 Other applicable documents

To download: **Data sheet** Technical specifications, conditions of operation	
www.asv-stuebbe.de/pdf_datasheets/300068.pdf	
To download: **Resistance lists** Resistance of materials used to chemicals	
www.asv-stuebbe.de/pdf_resistance/300051.pdf	
To download: **CE declaration of conformity** Conformity with standards	
www.asv-stuebbe.de/pdf_DOC/300073.pdf	

Tab. 1 Other application documents, purpose and where found

1.3 Warnings and symbols

Symbol	Meaning
⚠ DANGER	• Immediate acute risk • Death, serious bodily harm
⚠ WARNING	• Potentially acute risk • Death, serious bodily harm
⚠ CAUTION	• Potentially hazardous situation • Minor injury
NOTE	• Potentially hazardous situation • Material damage
⚠	Safety warning sign ▶ Take note of all information highlighted by the safety warning sign and follow the instructions to avoid injury or death.
▶	Instruction
1., 2., ...	Multiple-step instructions
✓	Precondition
→	Cross reference
ⓘ	Information, notes

Tab. 2 Warnings and symbols

2   General safety instructions

The manufacturer accepts no liability for damages caused by disregarding any of the documentation.

2.1   Intended use

The device measures or monitors filling level and temperature in a liquid medium. The relay version switches off a consuming unit (e.g. pump) if limit values are exceeded or not achieved. The limit values are adjustable.

- The device must only be used for monitoring filling level and temperature in liquid media.
- Only use the device with suitable media (→ resistance lists).
- Adhere to the operating limits (→ 10.1 Technical specifications, Page 22).

2.2   General safety instructions

Observe the following regulations before carrying out any work.

2.2.1   Obligations of the operating company

Safety-conscious operation

- Only operate the device if it is in perfect technical condition and only use it as intended, staying aware of safety and risks, and in adherence to the instructions in this manual.
- Ensure that the following safety aspects are observed and monitored:
  - Intended use
  - Statutory or other safety and accident-prevention regulations
  - Safety regulations governing the handling of hazardous substances
  - Applicable standards and guidelines in the country where the pump is operated
- Make personal protective equipment available.

Qualified personnel

- Make sure all personnel tasked with work on the device have read and understood this manual and all other applicable documents, especially the safety, maintenance and repair information, before they start any work.
- Organize responsibilities, areas of competence and the supervision of personnel.
- The following work should be carried out by specialist technicians only:
  - Installation, repair and maintenance work
  - Work on the electrical system
- Make sure that trainee personnel only work on the device under supervision of specialist technicians.

2.2.2   Obligations of personnel

Only complete work on the device if the following requirements are met:

- System is empty
- System has been flushed
- System is depressurized
- System has cooled down
- System is secured against being switched back on again
- Do not make any modifications to the device.

2.3   Specific hazards

2.3.1   Hazardous media

- When handling hazardous media, observe the safety regulations for the handling of hazardous substances.
- Use personal protective equipment when carrying out any work on the device.
- Collect leaking pumped liquid and residues in a safe manner and dispose of in accordance with environmental regulations.

3 Layout and Function

3.1 Name plate
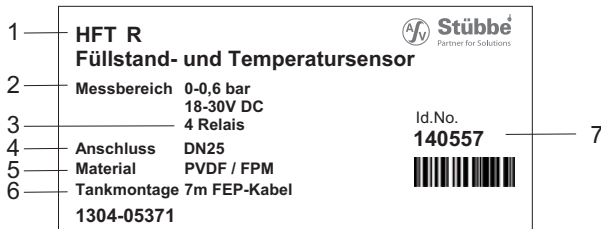
Fig. 1 Nameplate (example)

1 Device type
2 Filling level measurement range
3 Outlet
4 Connection (nominal width)
5 Media connection and gasket material
6 Installation type
7 ID number

Device types

- HFT R – Compact, relay output

- HFT Flex R – Flex, relay output

- HFT C4 – Compact, current output

- HFT C4 Flex – Flex, current output

- HFT MD – Compact, Modbus®

- HFT MD Flex – Flex, Modbus®

3.2 Description

The device measures or monitors filling level and temperature in a liquid medium. The relay version switches off a consuming unit (e.g. pump) if limit values are exceeded or not achieved. The limit values are adjustable.

The device is integrated within the control of the consuming unit using the following inputs and outputs:

- Relay version
  - 4 relay outputs

- Current version
  - 2 current outputs (20 mA)

Versions available:

- Standard
  - Compact housing
  - Process connection directly under the connection housing
  - Installation in the pipe

- Flex
  - Connection and sensor housing separate
  - Process connection linked to the connection housing via cable
  - Installation from above into a tank or container

The UNI display (optional) shows measured value. It can be used for all measuring instruments of the UNI display device platform PTM, HFT and UFM. The UNI display offers the following additional functions:

- Graphic filling level display

- Displays status of the relay outputs

- Menu-guided device setting

- Data logger function with date stamp

- Saving and transfer of parameter settings to other sensors

- Memory function on microSD card

- Firmware update

3.3 Layout

3.3.1 Compact
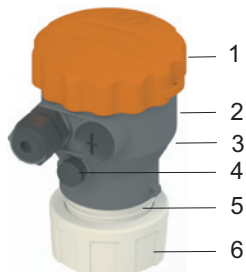
Fig. 2   Housing and compact sensor layout

1   Housing cover
2   Connection housing
3   Cable glands
4   Pressure compensation valve
5   Sensor housing
6   Process connection

3.3.2 Flex
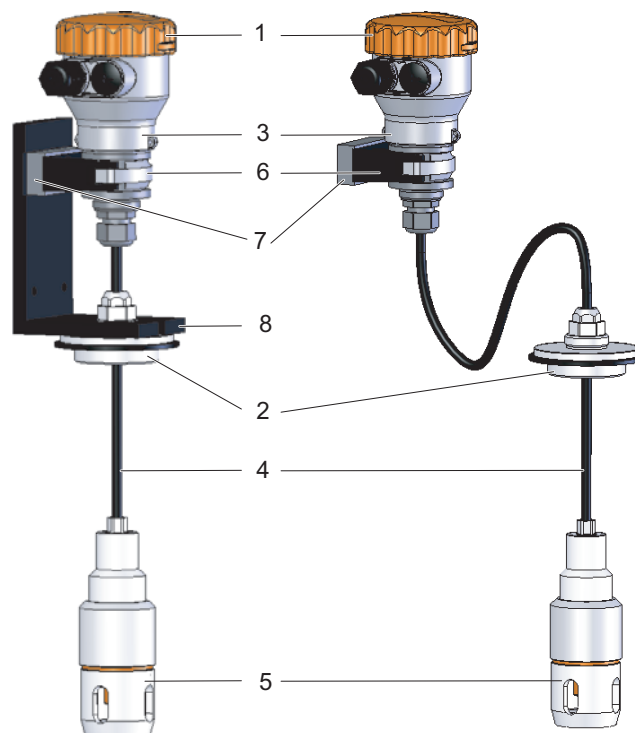
Fig. 3   Housing and flex sensor layout

1   Housing cover
2   Cable gland
3   Connection housing
4   Sensor cable
5   Sensor
6   Pipe clamp
7   Spacer
8   Support bracket from wall mount installation kit

3.3.3 UNI display

The UNI display is fitted on to the connection housing (remove housing cover). The transparent cover supplied allows the measured values to be read during operation.

The device can be adjusted and put into operation using the UNI display.

The UNI display can be removed again once it has been put into operation. The UNI display remains attached if the intention is to display measured values permanently.
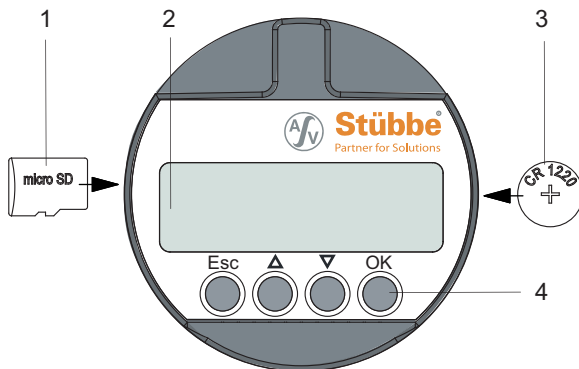
Fig. 4   UNI display layout

1   microSD card (with spring ejection)
2   Display
3   Battery
4   Operating buttons

3.3.4 Measured value display
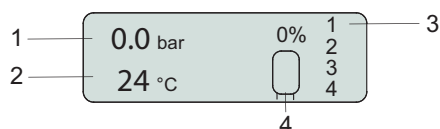
Fig. 5   Display of measured values

1   Pressure display (absolute and as a percentage)
2   Temperature display
3   Relay status display
     Normal display = contact open
     Inverted display = contact closed
4   Input status display
     Normal display = switch on input open
     Inverted display = switch on input closed
5   Graphical filling level display

4 Transport, Storage and Disposal

4.1 Unpacking and inspection on delivery

1. Unpack the device when received and inspect it for transport damage and completeness.
2. Check that the information on the type plate agrees with the order/design data.
3. Report any transport damage to the manufacturer immediately.
4. If fitted immediately: Dispose of packaging material according to local regulations.
   – If fitted at a later point: leave device in its original packaging.

4.2 Transportation

▶ Device should preferably be transported in the original packaging.

4.3 Storage

NOTE

Material damage due to inappropriate storage!

▶ Store the device properly.

1. Make sure the storage room meets the following conditions:
   – Dry
   – Frost-free
   – Vibration-free
   – Not in direct sunlight
   – Storage temperature +10 °C to +60 °C
2. Device should preferably be stored in the original packaging.

4.4 Disposal

Plastic parts can be contaminated by poisonous or radioactive media to such an extent that cleaning will not be sufficient.

⚠ WARNING

Risk of poisoning and environmental damage from medium.

▶ Use personal protective equipment when carrying out any work on the device.
▶ Prior to the disposal of the device: Neutralize residues of medium in the device.

1. Remove battery and dispose of in accordance with local regulations.
2. Remove electronic parts and dispose of in accordance with local regulations.
3. Dispose of plastic parts in accordance with local regulations.

5 Installation and connection

5.1 Check operating conditions

1. Ensure the required operating conditions are met:
   – Resistance of body and seal material to the medium (→ resistance lists).
   – Media temperature (→ 10.1 Technical specifications, Page 22).
   – Working pressure (→ 10.1 Technical specifications, Page 22).
2. Consult with the manufacturer regarding any other use of the device.

5.2 Install device

5.2.1 Installing Compact version

✓ Process pipework has been properly prepared.

✓ Process pipework has been secured against unintentional opening with shut-off values.

ⓘ Avoidance of medium buildup.

Select installation location so that no build-up or crystallization is possible.

⚠ WARNING

Risk of injury and poisoning due to medium spraying out.

▶ Use personal protective equipment when carrying out any work on the fitting.

1. Unscrew union nut.
2. Insert union nut on to the spool piece of the process pipework.
   Check mounting direction.
3. Weld device insert to the process pipework spool piece.
4. Check O-ring fitting.
5. Connect device to the process pipework. Tighten union nut by hand only.

5.2.2 Installing Flex version

✓ Tank has been properly prepared.

ⓘ Avoidance of medium buildup.

Select installation location so that no build-up or crystallization is possible.

ⓘ Lateral movements of sensors lead to measurement errors. Fit protection tube or use additional weight if necessary (→ 10.3 Accessories, Page 22).

Select installation location so that no build-up or crystallization is possible.

⚠ WARNING

Risk of injury and poisoning due to medium spraying out.

▶ Use personal protective equipment when carrying out any work on the fitting.

1. Mount support bracket, if available.
2. Attach sensor housing in the support bracket.
3. Guide the sensor into the tank from above and lower to the base of the tank.
   – The sensor must not touch the base of the tank.
4. Screw the cable gland tight.

5.3 Electrical connection of device

✓ Device is connected to the process pipework.

✓ Power supply is switched off and secured against being switched back on again.

ℹ Cable without shielding can be used to connect the device. If electromagnetic interference is anticipated, then use shielded cable.

Terminal strips are pluggable.

⚠ DANGER

Risk of electrocution

▶ All electrical work must be carried out by qualified electricians only.

▶ Switch off system power supply and secure it against being switched back on again.

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1. Unscrew the housing cover from the connection housing, remove UNI display if required.

2. Guide the connection cable through the cable glands and connect:
   – Cables (→ Data sheet).
   – Connection diagram (→ 10.4.1 Relay process connection, Page 22).

3. Tighten the cable glands securely.

4. Screw on the housing cover.

5. For the Flex version:
   – Cut sensor cable supplied to length.
   – Fit both plugs (→ 10.4.3 Pin assignment on sensor cable, Page 23).
   – Connect connection housing and sensor housing using sensor cable.

6 Operation

NOTE

Changing parameters affects the switching outputs imme-diately.

▶ Make sure that changing a parameter does not trigger a malfunction (e.g. a pump running dry).

When switching on the device, all relay contacts are open for 3 s (NO).

After this the relay contacts assume the status which corresponds with the setting and the measured values.

6.1 Basic operation using the UNI display

Description of menus and functions (→ 7.2 Main menu, Page 15).
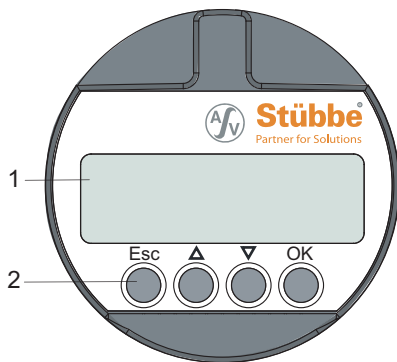
Fig. 6   UNI display

1   Display
2   Operating buttons

6.1.1 Measured value display

The display shows the measured value.

Button	Function
OK	Main menu
Esc	Switches measured value display to time and date view.
▲▼ simulta-neously	Changes the display direction.

Tab. 3   Button functions with measured value display

6.1.2 Parameterizing

Button	Functions
Esc	• Cancels input and switches to the higher-level menu. • Changes will not be saved.
▲	• Increases parameter value. • Previous menu/submenu • Press and hold to increase parameter value quickly. • Press ▼ at the same time to increase parameter value very quickly.
▼	• Reduces parameter value. • Previous menu/submenu. • Press and hold to reduce parameter value quickly. • Press ▲ at the same time to reduce parameter value very quickly.
OK	• Switches to the menu overview. • Switches to the menu/submenu selected. • Confirms parameter and saves value.
If no button is pressed	• The measured values are displayed after 2 minutes. • Changes will not be saved.

Tab. 4   Button functions when parameterizing

6.2 Initial start-up

ℹ Relay version: the UNI display is used for start-up.

Current version: start-up can be completed without the UNI display. The response of the current outputs is adjusted via 3 potentiometers. Start-up is easier and quicker using the UNI display.

6.2.1 Initial start-up with UNI display

ℹ The UNI display can be removed again once it has been put into operation.

The UNI display remains attached if the intention is to display measured values permanently.

If the display is upside down, press ▲▼ buttons simultaneously.

✓ Device is installed properly.

✓ Device is connected properly with the power supply and ready for operation.

1. Unscrew the housing cover.
2. Insert UNI display on to the electronic equipment (white plug-in location).
3. Configure device (→ 7.2 Main menu, Page 15).
4. Remove UNI display if necessary.
5. Screw on housing cover or transparent cover.

6.2.2 Initial start-up without UNI display

✓ Device is connected properly to the process pipework.

✓ Device is connected properly with the power supply and ready for operation.

ℹ For this purpose, the current output for pressure must be displayed in the higher-level controller as a measured value.
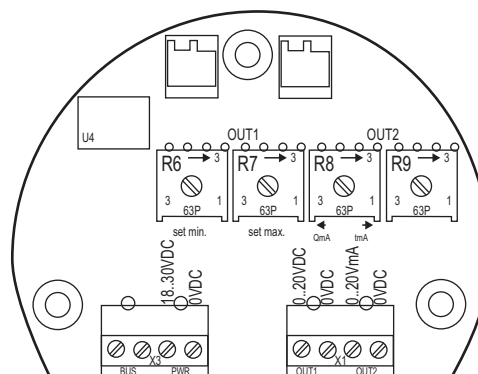
Fig. 7   Adjusting potentiometers

1. Unscrew the housing cover.
2. Adjust the current range (temperature) at potentiometer R8:
   – far left: 0 ... 20 mA, 0 ... 100 °C
   – far right: 4 ... 20 mA, 0 ... 100 °C
3. Pressurize the device to minimum pressure.
4. Adjust current output for minimum pressure, at potentiometer R6:
   – Slowly turn the potentiometer to the right until the desired measured value for this pressure is read out.
5. Pressurize the device to maximum pressure.
6. Adjust current output for maximum pressure, at potentiometer R7:
   – Slowly turn the potentiometer to the right until the desired measured value for this pressure is read out.
7. Screw on the housing cover.

6.3 Managing several devices

Using the UNI display and microSD card, parameter sets can be transferred between devices or archived on a PC.

All microSD cards or microSDHC cards with FAT32 formatting are supported. Files must be maintained in the master directory.

Files should be named in Format 8.3 (e.g. PARA_1.ASV), otherwise only an abbreviated file name is displayed.

The memory function always names the files STUEBBE.ASV. If a STUEBBE.ASV file already exists on the microSD card, then this file is overwritten.

6.3.1 Backing up parameter sets

1. Save the parameter set from the device on to the microSD card (→ 7.7 Service menu, Page 18).

2. Insert the microSD card into the PC, then transfer and archive the STUEBBE.ASV file.

6.3.2 Parameterizing several devices

1. Parameterize the first device (→ 7.2 Main menu, Page 15).

2. Save the parameter set from the device on to the microSD card (→ 7.7 Service menu, Page 18).

3. Attach the UNI display, with the microSD cards inserted, on to the next device.

4. Save the parameter set from the microSD card on to the device (→ 7.7 Service menu, Page 18).

6.4 Reading the data logger

Series of measurements can be created and read using the UNI display and microSD card.

1. Insert the microSD card in a UNI display and attach the UNI display to the device.

2. Set up the data logger function (→ 7.6 Diagnostics menu, Page 17).

3. Remove the microSD card and read the log file (csv format) on the PC.

6.5 Updating firmware

Current sensor firmware or UNI display firmware can be obtained via the Internet
(→ www.asv-stuebbe.com/service/downloads).

In the event that the updating is interrupted (→ 9.1.1 Fixingsoftware loading errors, Page 21).

1. Download the latest version of the sensor firmware (e. g. HFT_Vxxx.HEX) and UNI display firmware (UNI_Vxxx.HEX) from the Internet and save on the microSD card.

2. Insert the microSD card in a UNI display and attach the UNI display to the device.

3. Save sensor firmware or UNI display firmware from the microSD card on to the device (→ 7.7 Service menu, Page 18).

4. Observe release notes. If "reset factory settings" is necessary:
   – Note all parameters.
   – Perform "reset factory settings" (→ 7.2 Main menu, Page 15).
   – Reset the device (→ 7.7 Service menu, Page 18).

5. Check date and time, and reset if necessary (→ 7.3 Basic settings menu, Page 15).

7 Menus and functions

7.1 Measured value display

The display shows the measured value.

Button	Function
OK	Main menu
Esc	Switches measured value display to time and date view.
▲ ▼ simultaneously	Changes the display direction.

Tab. 5   Button function with measured value display

7.2 Main menu

Main menu	Function
Basic settings	Performs basic settings (→ 7.3 Basic settings menu, Page 15).
Outlet	Adjusts the behavior of the outputs (→ 7.4 Output menu, Page 16).
Display	Sets the display options (→ 7.5 Display menu, Page 17).
Diagnostics	Checks the diagnostics functions (→ 7.6 Diagnostics menu, Page 17).
Service	Performs the service functions (→ 7.7 Service menu, Page 18).

Tab. 6   Main menu

7.3 Basic settings menu

Submenu values	Function
Language	
German English French Spanish Italian	Sets the operating language
Lighting	
Automatic	The display lighting switches on automatically for 15 seconds: • if the display value of the pressure changes by 5% • if there is a temperature change of > 5 K
using any button	The display lighting switches on for 15 s each time a button is pressed.
off	Display lighting is always off.
on	Display lighting is always on.

Submenu values	Function
Integration time	
0 ... 60 s	Sets the measurement interval for the pressure sensor. An average is calculated and displayed using the measurement interval. This removes the effect of short-term pressure fluctuations. A long integration time delays the reaction to pressure fluctuations.
Calibration	
Basic correction	The current pressure is set as the reference pressure (0 bar). All other measures then refer to this reference pressure.
min. calibration	Setting % display pressure. The value set is displayed as "0 %": ► ▲ ▼ – sets pressure value for 0 % ► OK – accepts setting
max. calibration	Setting % display pressure. The value set is displayed as "100 %": ► ▲ ▼ – sets pressure value for 100 % ► OK – accepts setting
Specific gravity of medium	
xxxx.yyy kg/m^3	► ▲ ▼ – sets the specific gravity of medium to be measured. ► OK – accepts setting
Volume expansion	
xxx.y 10^{-5}/K	► ▲ ▼ – sets heat-related volume expansion of medium to be measured. ► OK – accepts setting
Tank volume	
xx.y m^3 xxxxx l	► ▲ ▼ – sets volume of tank to be measured ► OK – accepts setting
xxxx mm	► ▲ ▼ – sets tank height. ► OK – accepts setting
100%	► ▲ ▼ – tank height = 100 % (yes/no). ► OK – accepts setting

Submenu values	Function
Container shape	
Linear Spherical tank Horizontal tank	▶ ▲▼ – sets tank shape. ▶ OK – accepts setting ▶ ▲▼ – sets number of tanks (1 … 5) for accumulation tanks. ▶ OK – accepts setting
Time	
DD.MM.YYYY HH:MM	Display/setting of date and time. The first position in the date is underlined. ▶ ▲▼ – adjusts value ▶ OK – accepts value and sets next position ▶ After setting minutes, OK returns you to the basic settings menu

Tab. 7   Basic settings menu

7.4   Output menu

7.4.1   Output menu (relay)

Selecting relay output

ℹ The relay output is set first, and then the switch type.

The switch behavior can then the be set depending on the switch type selected.

All 4 relay outputs are set in the same way.

Submenu values	Function
Relay 1 Relay 2 Relay 3 Relay 4	▶ ▲▼ – selects relay to be set The set values are displayed.

Tab. 8   Output menu (relay)

Setting

Submenu values	Function
Switch type	
Pressure Filling height Volume Temperature	Sets switch type: • Switches on / off with a change of …
Switching point 1	
	Set switching point 1 (pressure, filling level, volume, temperature). In window mode, the value for switching point 1 must always be above the value for switching point 2.
Switch delay 1	
0 ... 60 s	Sets the switch delay for switching point 1. The switch delay is the period after which the relay switches once a switching point has been reached. The switch delay prevents, for example, the relay from rattling in hysteresis mode.
Switching point 2	
	As for switching point 1
Switch delay 2	
0 – 60 s	As for switch delay 1

Submenu values	Function
Opener/Closer	
NO NC	Sets switch function: • NO – closer • NC – opener The relay outputs do not assume the switch function set here until approximately 3 seconds after switching on.
Mode	

Hysteresis Window	Sets mode:
	• Hysteresis
	  – Switches on when pressure/temperature increases at switch 1
	  – Switches off when pressure/temperature falls at switch 2
	• Window
	  – Switches on between switching point 1 and switching point 2
	  – Switches off under switching point 1 or over switching point 2

Tab. 9   Output menu

7.4.2   Output menu (current)

Submenu values	Function
min. current	▶ ▲▼ – sets the value which should be read out at the current output with 0 (4) mA.
max. current	▶ ▲▼ – sets the value which should be read out at the current output with 20mA.
Adjustment by …	
Potentiometer	Adjustment without UNI display via potentiometers.
Display	Adjustment via the UNI display. If the setting has been selected, the device can no longer be adjusted via the potentiometer.
Reference	▶ ▲▼ – sets the reference value for the current output. Adjustable values: • Distance • Filling height • Volume

Tab. 10   Output menu (current)

7.5   Display menu

Submenu values	Function
Pressure Filling height Volume Temperature	Setting the reference value and unit for the filing level display: ▶ ▲▼ – selects the reference value. ▶ Press OK; this will open the selection submenu for the respective unit. ▶ ▲▼ – selects the unit. ▶ OK – accepts setting

Tab. 11   Display menu

7.6   Diagnostics menu

ℹ The data logger functions requires a microSD card. The data logger function saves the data in CSV format on the microSD card.

After the adjustable recording duration (per file) has expired, a new file is written until the microSD card is full or the data logger function is deactivated.

Submenu values	Function
Slave pointer	
Pressure	Displays minimum and maximum measured values for pressure
Temperature	Displays minimum and maximum measured values for temperature
	Reset slave point via Service – Reset – Slave pointer
Status	
Sensor OK	No error message, device functions normally.
Exxx	Error message (→ Table 16 Troubleshooting, Page 20).
Data logger	
off	Data logger function switched off.
Hour, day, month, year	Sets the recording duration for the data logger function. Measurement interval and file name correspond to the following table.

Tab. 12   Diagnostics menu

Recording duration (per file)	Measurement interval	File name
Hour	5 s	monthdayhour.csv e.g 061814.csv
Day	2 min	yearmonthday e.g 20140618.csv
Month	1 h	yearmonth.csv e.g 201406.csv
Year	1.8 h	year.csv e.g 2014.csv

Tab. 13   Data logger settings

7.7   Service menu

The UNI display supports all microSD or microSDHC cards with FAT32 formatting. Relevant file must be maintained in the master directory.

If transmission errors occur when loading a parameter set, then the UNI display will restore its factory settings.

The UNI display only displays files in 8.3 format.

Submenu values	Function
Reset	
Factory settings	Resets all parameters to the delivery state: ▶ OK – Delivery state is set.
Slave pointer	Resets slave pointer.
Info	
	Displays version of sensor firmware and UNI display firmware.
Memory	
to intermediate memory	Saves all parameters from the device on to the intermediate memory.
from intermediate memory	Saves all parameters from the intermediate memory on to the device.
to microSD card	Saves all parameters from the device on to the microSD card.
from the microSD card	Saves all parameters from the microSD card on to the device.
Update firmware	
firmware update for device	Load sensor firmware from the microSD card: ▶ Press and hold OK until "Bootloader" is displayed. ▶ Press OK - to list the existing files on the microSD card. ▶ ▲▼ – Selects file (e. g. HFT_Vxxx.HEX). ▶ OK – the new firmware is loaded into the device and immediately started.
UniDisplay	Load UNI display firmware from the microSD card: ▶ Press and hold OK + Esc until "UNIBOOT" is displayed. ▶ Press OK - to list the existing files on the microSD card. ▶ ▲▼ – Selects file (UNI_Vxxx.HEX). ▶ OK – the new firmware is loaded into the device and immediately started.

Tab. 14   Service menu

8   Maintenance

⚠ DANGER

Risk of electrocution!

▶   All electrical work must be carried out by qualified electricians only.

⚠ WARNING

Risk of injury and poisoning due to hazardous or hot media.

▶   Use personal protective equipment when carrying out any work on the device.

▶   Allow device to cool.

▶   Make sure the device is depressurized.

▶   Block the media supply to the device.

▶   Empty the pipe and safely collect the media. Dispose of it in accordance with environmental regulations.

▶   Switch off the power supply to the system.

▶   Secure power supply against being switched back on again.

▶   Provide warning of maintenance and repair work and set up warning signs.

8.1   Servicing

Interval	Action
As necessary	• Clean device with a damp cloth.
Six-monthly	Visual and function check: • Normal operating conditions unchanged • No leaks • No unusual operating noises or vibrations
Yearly	• Replace UNI display battery.

Tab. 15   Servicing activities

▶   Perform maintenance tasks according to the table.

8.2   Maintenance

8.2.1   Removing the device

✓   System is empty.

✓   System has been flushed.

✓   System is depressurized.

✓   System has cooled down.

✓   System is secured against being switched back on again.

1.   Unscrew the housing cover from the connection housing, remove UNI display if required.

2.   Disconnect connection cable.

3.   Screw on the housing cover.

4.   Disassemble device from the process pipework.

5.   Decontaminate device if required.

8.2.2   Replacement parts and return

1.   Have the following information ready to hand when ordering spare parts (→ 3.1 Name plate, Page 6).
     –   Device type
     –   ID number
     –   Nominal pressure and diameter
     –   Connection and gasket material

2.   Please complete and enclose the document of compliance for returns (→ www.asv-stuebbe.com/service/downloads).

3.   Only use spare parts from ASV Stübbe.

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9 Troubleshooting

> ⚠ **WARNING**
>
> **Risk of injury and poisoning due to hazardous media liquids!**
>
> ▶ Use personal protective equipment when carrying out any work on the device.

Error	Possible cause	Corrective action
Medium is leaking out of the flange	Pre-tension of the O-ring too small	▶ Retighten union nut by hand.
"Display Vx.yy UNI" displayed	Error occurred when updating firmware	▶ Reload firmware (→ 9.1.1 Fixingsoftware loading errors, Page 21).
"E002 – no sensor" displayed	Cable connection to the sensor defective (only with Flex version)	▶ Check sensor cable (→ 10.4.3 Pin assignment on sensor cable, Page 23). ▶ Replace sensor cable.
	Sensor defective	▶ Replace device (for Compact version). ▶ Replace sensor housing (for Flex version).
"RANGE" displayed	Volume calculation not possible	▶ Check settings[1] and correct if necessary (→ 7.3 Basic settings menu, Page 15).
Display remains dark	Faulty power supply	▶ Ensure power supply is present.
	Wrong version of UNI display firmware	▶ Reload firmware (→ 9.1.1 Fixingsoftware loading errors, Page 21).
Display is upside down	Wrong display direction	▶ Press ▲ ▼ buttons simultaneously to change display direction.

Tab. 16　Troubleshooting

1) Specific gravity of medium, volume expansion. Tank volume and container form

9.1 Troubleshooting

9.1.1 Fixingsoftware loading errors

If an error occurs when updating the sensor firmware or the UNI display firmware (e.g. power failure), it may not be possible to call up the "Update firmware" menu.

The latest sensor firmware or UNI display firmware is available on the Internet

(→ www.asv-stuebbe.com/service/downloads).

1. Save latest sensor firmware (e. g. PTM_Vxxx.HEX) or UNI display firmware (UNI_Vxxx.HEX) on to a microSD card.
2. Disconnect device from the power supply.
3. Insert UNI display and microSD card with current firmware where necessary.
4. Press hold OK in order to load the sensor firmware.
5. Press hold OK and ESC in order to load the UNI display firmware.
6. Switch on power supply.
7. OK, ▲ ▼ – Selects file.
8. Press OK.
   The latest firmware is loaded.
9. Press "OK" again.
   The latest firmware is launched.
10. Set the device again (→ 7.2 Main menu, Page 15).

10 Appendix

10.1 Technical specifications

ⓘ Technical data (→ Data sheet).

10.2 Dimensions

ⓘ Dimensions (→ Data sheet).

10.3 Accessories

Description	Ident. number
UNI display • Display and control unit • with PA transparent cover for the connection housing • Languages: DE, EN, FR, ES, IT	144153
Battery, CR1220, 3 V	144328
Memory card, microSD	144329
Additional weight PVDF, 0.6 kg	139785
PE installation kit for connection 1" incl. support bracket, pipe clamp and distance piece	140727

Tab. 17   Accessories

10.4 Connection diagrams
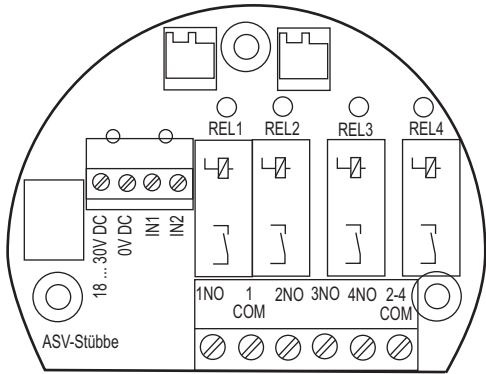
10.4.1 Relay process connection

Fig. 8   Relay connection plan

Terminal	Connection
18 ... 30 V DC	Power supply (18 … 30 V DC)
0 V DC	Power supply (–)
1NO	Relay 1 switch output
1COM	Relay 1 COM
2NO	Relay 2 switch output
3NO	Relay 3 switch output
4NO	Relay 4 switch output
2 – 4 COM	Relay 2 – 4 COM

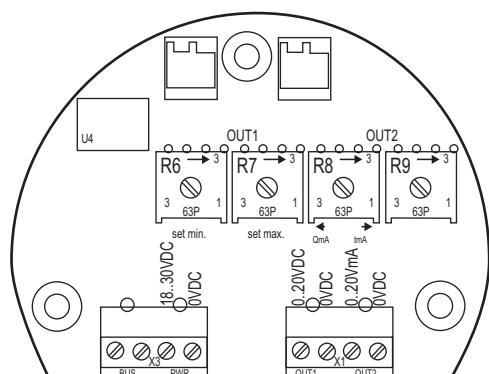Tab. 18   Relay terminal allocation

10.4.2   Current connection diagram

Fig. 9   Current connection diagram

Terminal	Connection
X3	
PWR: 18 ... 30 V DC	Power supply (18 … 30 V DC)
PWR: 0 V DC	Power supply (−)
X1	
OUT1: 0 ... 20 V DC	0/4 ... 20 mA pressure
OUT1: 0 V DC	Pressure earth
OUT2: 0 ... 20 V DC	−
OUT2: 0 V DC	−

Tab. 19   Current terminal allocation

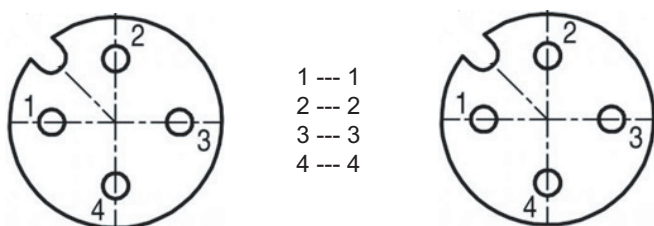### 10.4.3   Pin assignment on sensor cable

1 --- 1
2 --- 2
3 --- 3
4 --- 4

Fig. 10   Pin assignment for the Flex version